

## **Access Statement for the Hotel Rex**

### **Introduction**

The hotel is on a flat area of the Esplanade opposite Weymouth beach but there are steps from the Esplanade to the front door of the hotel. We have 31 bedrooms offering single, double, twin and family rooms.

We aim to provide the highest standards of service to all our guests and encourage this through staff training dealing with both customer service and safety. We look forward to welcoming you to the Hotel Rex and making sure your stay is an enjoyable one.

We offer the following services and facilities:

### **Pre-Arrival**

- For assistance prior to arrival please contact our reception staff on 01305 760400
- The town centre is a two minute level walk and the hotel itself is situated on the seafront.
- A taxi service is available from Weymouth train station or a level 15 minute walk.
- Please note there are several stone steps up to the entrance of the hotel from the pavement.
- You can contact the hotel by telephone 24 hours a day. The reception staff are available from 7.00am until 11.00pm and then the Night Manager is available.
- Our website [www.kingshotels.co.uk](http://www.kingshotels.co.uk) gives information about the hotels, restaurants and bars within our group.
- We have access to local equipment hirers and reception will be glad to deal with any enquiries.

### **Arrival and Car Parking Facilities**

- All guests should use the front entrance of the hotel which is located on the seafront and up several stone steps.
- Guests can be dropped off outside the hotel but cars must not be left unattended as they will be double parked and the road is particularly narrow here and one way only. There is an area a few metres from the hotel where cars can pull in to offload passengers and luggage but once again the car cannot be left unattended as you will be parked on double yellow lines.
- There is permit parking outside the hotel and nearby but it is not guaranteed.
- The garage of the hotel is accessible by going up to Marks and Spencer turning left and down New Street to the garage, which is clearly marked Rex Garage. There are only 6 or 7 (Depending on the size of car) car parking spaces here.
- As car parking is restricted and cars do need to be moved around you will be asked to leave your car keys at reception upon check-in. We do have a Fleet Insurance Policy in place to enable staff to drive our guest's cars so no car will be moved without full insurance cover.
- If you need assistance with your luggage please ask at reception.

### **Main Entrance and Reception.**

- The reception desk is immediately in front of you slightly to your left when entering the hotel. This desk is manned 24 hours a day.
- There is ample room in reception with seating areas.
- Opposite the reception desk is the television lounge/function room.
- Alongside the reception desk are stairs down to the dining room/Rex Restaurant.
- The main staircase is to the left of reception and services the first, second and third floors. At the bottom of this staircase is a small area which is used as a quiet reading room. It is on the front of the hotel and offers some splendid views.
- The Hotel Bar is on your right as you come in through the front door before you reach reception.

### **Public Areas**

- The lift goes to all 3 floors and is situated to the left of the reception desk and down to the dining room/Rex Restaurant.
- There are ladies and gentlemen's public toilets on the ground floor beyond reception.
- There are also ladies and gentlemen's toilets in the dining room/Rex Restaurant.
- All public areas are clearly signed.

### **The Rex Bar**

- The Lounge Bar is on a flat level just inside the front door of the hotel and has ample comfortable seating both at the bar and in the bar area. The Bar is on the front of the hotel.
- There are toilets situated just outside the lounge bar just beyond the reception desk.
- There is a television for our guest's enjoyment.

### **The Rex Lounge**

- The lounge is level entry with no steps inside and is situated opposite the reception desk.
- There is a television for our guest's enjoyment.
- There is ample comfortable seating in the lounge.
- This lounge can be used as a separate function room if necessary when the hotel is quiet in the off-season.

## **Bedrooms**

- Some bedrooms are accessible directly from the lift without steps at all and there are no steps to the bathroom.
- We also have bedrooms with just showers if guests find using baths difficult.
- There is a telephone in each bedroom which is connected to reception which is manned 24 hours a day.
- All bedrooms are en-suite, have a flat screen television, tea/coffee making facilities, direct dial telephone and Wi-Fi internet access.
- Equipment can be hired from local suppliers.
- Flooring in bedroom is short pile carpet.
- Flooring in bathrooms is either non slip laminate or non slip cushion flooring.
- The bedrooms are all non-smoking.

## **Dining Room/Rex Restaurant**

- The Rex Restaurant is situated in the basement of the hotel but is accessible via stairs and the lift.
- The Rex Restaurant is open to the public as well as being used as the dining room for guests taking dinner and breakfast.
- The restaurant is accessible by the stairs from the ground floor next to the reception desk or by the lift which descends to the basement. There is a small lift lobby and on exiting the lift the restaurant is on your right with level entry.
- Once inside the restaurant there are no steps.
- There are Ladies and Gentlemen's toilets situated in this area.

## **Additional Information**

- If you require any assistance during your stay please note that reception is manned 24 hours a day with the Night Manager working from 11.00pm until 9.00am when the Reception Staff come on duty. The Hotel Manager is Mr Jonathan Wills and the Assistant Manager is Mrs Su Hansford and should you need assistance they will be pleased to help you.
- There is good coverage for mobile phones throughout the hotel but some networks may have an intermittent service in the basement. However all bedrooms have a telephone.
- The hotel is also able to offer Wi-Fi, an wireless internet service throughout the hotel for a small daily charge. This service is not available in the basement.

## Contact Information

- The Hotel Rex, 29 The Esplanade, Weymouth Dorset DT4 8DN
- Telephone: 01305 760400
- Fax: 01305 760500
- Email: [rex@kingshotels.co.uk](mailto:rex@kingshotels.co.uk)
- Website: [www.kingshotels.co.uk](http://www.kingshotels.co.uk)
- Hours of Operation: 24 hour reception
- Local Equipment Hire Companies:
  - Active Mobility, 13 – 15 Abbotsbury Road, Weymouth, Dorset DT4 0AD
  - Telephone: 01305 774422

Red Cross, The Coach House, Acland Road, Dorchester, Dorset DT1 1EF  
Telephone: 01305 268871

- Local Accessible Taxi Number:
  - Bee Cars Weymouth, 6 St Edmund Street, Weymouth, Dorset DT4 8AR
  - Telephone: 01305 775151

Please note that this taxi firm only have one car suitable so it is not always available so booking is essential.

**We hope you enjoy your stay with us, please contact any member of staff if we can be of service to you during your stay.**